

# HOUSING RESOURCES

## **Fairbairn House - Golden Opportunities for Youth Inc.**

254 Poulin Avenue

Ottawa, ON K2B 5T3

Tel: 721-0329

Fax: 721-0329 Office Hours: 9:00 a.m. - 4:00 p.m. (Mon-Fri), 6:00 p.m. - 12:00 a.m. (Wed & Thurs)

Residence for young male offenders, aged 16-18, serving an open custody disposition of the court (10 beds).

## **Chaudiere House Salvation Army**

86 Elm Street

Ottawa, ON K1R 6N3

Tel: 238-1543

Fax: 237-8894 Office Hours: 8:00 a.m. - 4:00 p.m. (Mon-Fri)

Residence and resource centre for young offenders serving a disposition of the Youth Court (9 beds).

## **House of Hope (Maison de l'Esperance)**

32 Gilmour Street

Ottawa, ON K2P 0N3

Tel: 230-7676

Fax: 238-5952

Email Office Hours: 9:00 a.m. - 5:00 p.m. (Mon-Fri)

Residence for federally sentenced men serving day parole, full parole or mandatory supervision (25 beds).

## **Kirkpatrick House John Howard Society of Ottawa**

591 MacLaren Street

Ottawa, ON K1R 5K8

Tel: 236-3077

Fax: 594-8874

Email Office Hours: 8:30 a.m. - 4:30 p.m. (Mon-Fri)

Residence for men released from a correctional facility.

## **Phoenix for Young Offenders**

**4824 Rockdale Road**

**Navan, ON K4B 1J1**

**Tel.: 257-2813**

**Fax: 257-2838**

**Open custody facility for male young offenders, aged 16-18 (10 beds).**

## **Action Logement/Action-Housing**

**450 Rideau Street, Suite 200**

**Ottawa, ON K1N 5Z4**

**Tel: 562-8219**

**Fax: 241-1526**

**action-logement@travel-net.com**

**Office Hours: 9:00 a.m. - 5:00 p.m. (Mon-Fri)**

**Helps solve housing problems, including providing advice on legal matters, discrimination in housing, and property standards, helps people with applications for rent-geared-to income housing, maintains vacancy listings and offers free information sessions on tenants' rights. The agency primarily serves francophones and the eastern area of Ottawa-Carleton.**

## **Cumberland Community Resource Centre**

**210 Centrum Boulevard,**

**Unit 211 Orléans, ON K1E 3V7**

**Tel: 830-4357**

**Fax: 830-4196**

**Office hours: 9:00 a.m. - 4:00 p.m. (Tues & Fri)**

## **Gloucester Community Resource Centre**

**2339 Oglivie Road, 2nd Floor**

**Gloucester, ON K1J 8M6**

**Tel: 741-6025**

**Fax: 741-7029**

**gcsr@magma.ca**

**Office Hours: 8:30 a.m. - 4:00 p.m. (summer),**

**8:30 a.m. - 4:30 p.m. (winter)**

**(Mon-Fri)**

## **Canadian Mental Health Association Ottawa-Carleton Branch**

**1355 Bank Street, Suite 402**

**Ottawa, ON K1H 8K7**

**Tel: 737-7791**

**Fax: 737-7644**

**Office Hours: 9:00 a.m. - 5:00 p.m. (winter), 8:00 a.m. - 4:00 p.m. (summer)**

**Works to promote mental health, develop and implement support systems and services, encourage public action to strengthen community mental health services and related policies/legislation. Services include: telephone information and referral; community mental health support services for individuals with a serious mental health problem and homeless or at risk of homelessness; a volunteer community support programme; co-ordination of the Mental Health Community Support Services; consultation, training and community development about the needs of individuals with serious mental problems; education, training and distribution of mental health materials.**

## **Co-operative Housing Association of Eastern Ontario**

**311-225 Metcalfe St.**

**Ottawa, ON K2P 1P9**

**Tel: 230-2201**

**Fax: 230-2231**

**info@chaseo.org**

**Office Hours: 9:00 a.m. - 5:00 p.m. (closed 12:00 noon - 1:00 p.m.)**

**Represents over 35 co-operatives in the City. CHASEO's mission is to provide community development, resource development and educational services for member co-operatives and their individual members. Bilingual services provided.**

## **Housing Help/Aide Logement**

**116 Lisgar, Suite 202**

**Ottawa, ON K2P 0C2**

**Tel: 563-4532**

**Fax: 563-8019**

**housinghelp@on.aibn.com**

**Office Hours: 9:00 a.m. - 5:00 p.m. (Mon, Tues, Thurs, Fri), 1:00 p.m. - 5:00 p.m. (Wed**

**Provides a one-stop, drop-in service for all residents of Ottawa-Carleton who have housing problems. Assistance and advocacy services regarding housing emergencies, eviction, discrimination, locating housing, applications to subsidized housing, maintenance and repair problems, and illegal rents. Housing Help keeps a rent registry and vacancy listing for Ottawa-Carleton. Public**

education publications, presentations, and the Homelessness Maze are also available. Services are also provided at the Ottawa-Carleton Immigration Services Organization, the Women's Shelter, the Youth Services Bureau and the Nepean Community Resource Centre on a weekly basis. Please call the main office for the schedule.

## **Housing Referral Service, YMCA-YWCA**

180 Argyle Avenue  
Ottawa, ON K2P 1B7  
Tel: 788-5063  
Fax: 788-5095

Referral for long-term and emergency housing.

## **Ministry of Housing, Eastern Regional Housing**

Programs Office  
1547 Merivale Road, 5th Floor  
Nepean, ON K2G 3V3  
Tel: 225-6776  
Fax: 225-6925

## **Ontario Public Interest Research Group - Carleton**

Unicentre  
Carleton University  
Room 326  
Ottawa, ON K1S 5B6  
Tel: 520-2757  
Fax: 520-3989

[opirg@carleton.ca](mailto:opirg@carleton.ca)

Office Hours: 10:00 a.m. - 4:00 p.m. (Mon-Thurs)

Undertakes research and public education on social issues including tenants' rights. OPIRG publishes the "Ottawa-Carleton Tenants' Guide" that provides information on tenant rights and available resources.

## **Ontario Rental Housing Tribunal/Tribunal du Logement**

de l'Ontario  
255 Albert Street, 4th Floor  
Ottawa, ON K1P 6A9  
Tel: 1-888-332-3234  
Fax: 787-4024

Administers the Tenant Protection Act, which sets terms and conditions

regarding residential rental accommodation.

## **Ottawa-Carleton Independent Living Centre**

75 Albert Street, Suite 207

Ottawa, ON K1P 5E7

Tel/TTY: 236-2558

Fax: 236-4562

ottawacarleton.ilc@sympatico.ca

A cross-disability, consumer-controlled resource centre for all persons with disabilities. Information and referrals for housing and other services in the community, peer networking, individual advocacy, research and service development.

## **Salvation Army Bethany Home**

1140 Wellington Street

Ottawa, ON K1Y 2Z3

Tel: 725-1733

Fax: 725-9480

Office Hours: 8:00 a.m. - 4:00 p.m. (Mon-Fri)

Provides information on housing, social services, health, community programs, education for young single parents with children.

## **Social Housing Registry of Ottawa-Carleton**

2197 Riverside Drive,

5th Floor

Ottawa, ON K1H 1A9

Tel: 526-2088

Fax: 526-4688

The Registry is the centralized applications centre for subsidized housing in Ottawa-Carleton. The Registry provides services to nearly 50 social housing providers including the Ottawa-Carleton. Housing, municipal and private non-profits and some co-ops in the Region. These providers have homes for all household types, provided the applicant is at least 16 years of age. Many providers also have some market units where rents are similar to those charged by private landlords. To apply for these units, you must apply directly to the housing provider. Registry staff can tell you how. For more information see the Social Housing section of this Directory.